ECV AND WHEELCHAIR RENTAL POLICY
FORT WAYNE ZOO

POLICY

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Electric Conveyance Vehicles (ECVs) – single-rider, 4-wheel electric conveyance vehicles for guests with mobility challenges – are available for rent. Manual wheelchairs are also available at no charge. Availability is first come, first served.

Pricing and Rental Locations

Wheelchairs

There is no rental fee for manual wheelchairs, but guests must deposit a picture ID which will be given back upon return of the wheelchair. Wheelchairs are available at the Wagon and Stroller Rental kiosk.

Electric Conveyance Vehicles (ECVs)

There is a $25 rental fee for ECVs. Guests are also required to deposit a picture ID which will be given back upon return of the ECVs. Sales tax applies to rental fees. ECVs are available at the Wagon and Stroller Rental kiosk.

Availability

The zoo will have a limited supply of ECVs for rent. These are available on a first-come, first-serve basis. Due to the popularity of these rentals, we are unable to guarantee availability and this equipment cannot be reserved in advance.

Requirements

Rented ECVs may be used throughout the zoo. Guests must be 18 years of age to operate, and a photo ID is required to rent ECVs.

Safety Reminders

Wheelchairs and scooters are not meant for recreational devices but are intended for assistance to individuals needing help with mobility. ECVs need to be operated at a walking speed.

The weight capacity for our ECV is 330 pounds. The maximum weight for a manual wheelchair is 350 pounds.

Only one guest at a time is allowed to ride an ECV. Guests are not allowed to sit on steering handles or in storage baskets or sit or stand anywhere on the ECV beyond the designated seat. For safety reasons, no children are allowed on the unit.

The battery life of the scooter depends on various calculations to include; weight, terrain, and length of stay. In the event of a drained battery, a replacement scooter or charging cable will be provided if available.

In the event of an evacuation, guests may be required to walk certain distances and possibly through narrow walkways. If you need evacuation assistance, please have a member of your party assist you or wait in the scooter for assistance.

Polices are subject to change and all guests must abide by the zoo rules in effect on the date of visit. When changes happen, we make every effort to align our website, social media, and park signage with updates in a timely manner. Always check our webpage Kidszoo.org before you arrive for the most up-to date information.